

The supplier must manage a quality management system as ISO type or EN 9100 allowing to satisfy the following clauses:

1. The supplier with quality assurance has got the responsibility of doing all the necessary controls in order to check and certify the conformity of the materials with the conditions applicable. The supplier must keep all the records of these controls during 10 years except contrary specifications.
2. The supplier must assure that the tools used for measurement and controls are checked and calibrated.
3. If special processes are used (see List of special processes) (thermal or surface treatments, soldering, etc ...) those must be identified and the staff working on these processes must be qualified. This qualification must be followed and recorded.

List of special processes
Special processes
Machining of composites
EIAEROTEC Group pro-erosion machining
Metal thermal treatment
Surface treatment of Metal
Metal coating
Paints
Silicon mould
Non structural crimping of ball bearings or caps
Sealing of ball bearings or caps
Non structural rivet
solding
gluing
Partial paints
Partial alodine treatment
Partial Chromium plating
Application of mastic
Application PR joint
Others (for instance CND/NDT)

4. In the case of the supplier makes a product under AEROTEC GROUP's specification, the product definition must be validated by AEROTEC GROUP. Any later evolution of the product must be submitted to AEROTEC GROUP for validation.
5. Since all supplies are qualified (controlled process or BOM), the supplier must advise AEROTEC GROUP of any process modification.
6. The supply will be delivered with a Certificate of Conformity, and, when applicable, a material certificate and a thermal or surface treatment certificate.
7. Packaging and handling means will comply with problems that may occur (for instance chemical risks, electromagnetic fields, ...)

8. In all cases, the supplier must be able to trace from material to the finished product.
9. In case of non-conformity, the supplier must submit a waiver request to AEROTEC GROUP Quality Department for approval. Delivery can only take place after the customer written agreement.
10. Upon detection of non compliance after delivery, the supplier undertakes to assist AEROTEC GROUP Industries in treatment thereof and to provide any useful information.
11. Our partners, suppliers and sub-contractors agree to record, keep and archive any document pertaining to the Quality related to the services that are under their responsibility up to the final conformity documents and this under conditions deemed acceptable by AEROTEC GROUP .
12. The supplier is responsible to ensure the 2nd tier suppliers are abiding these clauses and will advise, in writing, AEROTEC GROUP Industries of this 2nd tier sub-contracting.
13. The Purchase Orders from AEROTEC GROUP Industries are monitored by the quality department of the French military aviation authority (DGA: Direction Générale de l'Armement). Therefore, the supplier commits to let the free access to all its quality documents to the DGA.
14. Moreover, the supplier commits to let free access to all its quality documents to the French civil aviation authority (DGAC : Direction Générale de l'Aviation Civile).
15. In case of ESD (Electro Static discharge) sensitive equipment. The supplier is responsible for the transport conditions in order to guaranty the integrity of the materials.